

The PALLEX logo is displayed in a bold, black, sans-serif font. A red triangle is positioned to the right of the letter 'L', pointing towards the right. The logo is overlaid on a semi-transparent white geometric shape that is part of the background image.

PALLEX

The background image is a composite of two scenes. On the left, a large grey cargo ship is docked at a port, with a gantry crane positioned above it. The sky is overcast and grey. On the right, a white Volvo truck with a large trailer is shown in motion, driving on a road. The trailer and the front of the truck are branded with the PALLEX logo. The truck is slightly blurred to suggest speed. The two scenes are separated by a diagonal white line that curves from the bottom left towards the top right.

A Guide to Sending International Freight after Brexit

November 2020

Version 1.0

Sending International Freight through Pall-Ex after Brexit.

Pall-Ex is committed to providing every member with a quality freight solution and has, therefore, put measures in place to ensure we offer a continued service to all our International locations, including Southern Ireland after Brexit.

From January 1st, 2021 the UK will leave the European Union, this means all International pallet movements going through the Pall-Ex network will need additional paperwork and customs clearance to be successfully delivered.

Booking in a consignment

Pall-Ex has already added the additional information needed into Core Operational System, Nexus.

These will be visible through your Nexus Account and to your customer via their MyNexus Account when it launches in December:

- ▶ EORI Number (Each customer will need this unique number)
- ▶ International commercial terms ([Incoterms](#))
- ▶ Goods value
- ▶ Commodity code – these classify goods for import and export ([gov.uk](#))
- ▶ Pallet dimensions
- ▶ Net and Gross weight
- ▶ VAT Number
- ▶ Recipient deferment account number

Once all the relevant fields have been completed within Nexus and submitted, Pall-Ex's external Customs Clearing Agent will review all the information. If everything is correct the Agent will accept the delivery and move the status to 'customs cleared'.

As a Pall-Ex member, you do not need to instruct a Clearance Broker for freight entered on Nexus as our external Customs Agent will handle the entire process.

If the consignment is rejected, you will be contacted by our International team for the additional information needed for approval. Once 'customs cleared', your customer will receive an automated notification to print out their International labels, in the same way they print standard labels, and prepare the consignment ready for the collection and onwards to the hub.

Please note: Pall-Ex will not be accepting freight that does not have an approved Pall-Ex International label attached on both sides.

Should Pall-Ex's external Agent spot an error, or if key information is missing, they will hold the collection and delay the label printing, so please take this into consideration when creating International consignments.

Due to the additional procedures having to be put in place to support International freight movement from 1st January, each member using our International service will have a customs clearance surcharge added to their approved rates. Once the costs have been collated from Pall-Ex and their Customs Agent, the surcharges will be released.

All European manifest cut-off times will also move to 13:00. This is to ensure all paperwork and clearances are complete before collection.

Freight Manifested before January 1st, 2021 but has yet to depart the UK

The member will be contacted by the Pall-Ex member support team to acquire the additional information required for customs clearance.

API integration from Pall-Ex

All members who use a third-party system will still be able to use the API currently in place for all UK deliveries (excluding Southern Ireland). This will not change when Nexus is launched in December.

However, the API you currently use will not support consignments to any International locations including Southern Ireland. You will need to manifest **manually** using Nexus. The IT are working on this as part of Phase two of Nexus and will send information on this in early 2021.

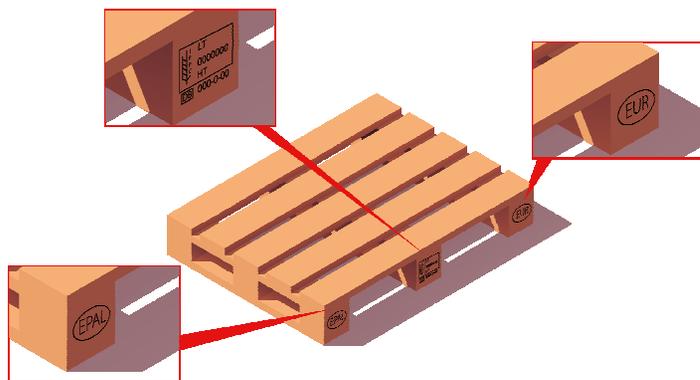
Should you need to book in an International consignment (including Southern Ireland) after Brexit, please speak to the International Team at Pall-Ex on 01530 239000 who will support you with the booking-in process.

Preparing your pallet

As the UK will no longer be part of the EU, all Wood Packaging Material (including pallets) crossing the UK border will need to be ISPM15 compliant (heat-treated to a certain standard and stamped with two clear markings).

ISPM15 is a global regulation intended to prevent the spread of plant diseases and pests through wooden packaging materials by requiring them to be heat-treated. All wood packaging materials moving between the EU and other countries are subject to official checks on a risk-targeted basis and must meet ISPM15 international standards. The graphic below highlights the stamps needed on an ISPM15 approved pallet.

Should your customer's goods not be on ISPM15 pallets they may get rejected, this will delay the consignment leaving the UK.



Imports

All freight imported will be subject to the appropriate duties payable to Her Majesty's Revenue and Customs (HMRC) by the recipient before delivery can be made. To find out more about the tariffs and what will be applied to the goods you import please visit the guidance pages on [gov.uk](https://www.gov.uk).

If your customer imports goods regularly, they should have a Duty Deferment Account which enables them to pay customs taxes monthly rather than per consignment. Making sure you have this information from your customer will ensure the freight is not delayed or held at the hub. If held at the hub for more than 48-hours the shipper will incur a Pall-Ex Storage charge.

Deliveries will not be made until all duties and taxes have been paid, this may have an impact on service levels and delivery times.

Insurance

All consignments moving through Pall-Ex will be insured under the Contract for the International Carriage of Goods by Road (CMR). The carrier by road (Pall-Ex network member or partner) is liable for loss or damage to goods being transported. Southern Ireland insurance remains at RHA levels.

It is your customers responsibility to obtain additional insurance should they need it. To avoid any issues down the line, please speak to them about their items and insurance options available to them. The International team can quote for additional levels of insurance, on an ad-hoc, per consignment basis.

Southern Ireland

From 1st January 2021, Southern Ireland will be classed as a European location and therefore, all pallets bound for delivery within Southern Ireland will need additional paperwork and support to be delivered. Irish Freight will be subject to the same International import and export rules, the customs clearance surcharge and the new cut off time of 13:00hrs for Next-day delivery.

Next-day delivery only refers to the locations where this service was previously possible. Please refer to the Earliest Delivery Times Map which is Appendix 009B of your Member Service Agreement (MSA) for more details on Irish delivery times.

Our Southern Ireland member also collects and delivers all our Northern Irish freight and has agreed to split the freight onto separate vehicles to aid delivery.

We have been given no clear guidance on how Brexit will affect certain items which the government has classed as 'At Risk'. These goods may require clearance, as soon as the government outlines the process, we will communicate this to you.

Support

Brexit is fast approaching, and we will continue to communicate our processes to you throughout the next few weeks. Further communication will follow regarding borders, surcharge costs, VAT and insurance as soon as we receive the information from the government.

If you have any questions or would like to speak to someone directly about Brexit please contact Simone Pitusi on spitusi@pallex.co.uk or 01530 239000.